



**Enterprise Merchant Source
Capture Ranger Remote
Guide**

Version 6.4

March 24, 2017

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Revision History

Author	Date	Description of Revision	File Name
Steven Throne	03/24/2017	Created for Version 6.4	Enterprise Merchant Source Capture Ranger Remote Guide 03242017

Reference

This document provides instruction to clients for the Merchant Capture software. Fiserv's Source Capture Team has made a sincere effort to ensure the accuracy and quality of this training material; however, no guarantee is warranted, expressed or implied, with respect to the quality, reliability, accuracy, or freedom from error of this document. The information contained in this document is subject to change without notice. Data used as examples are intended to be fictional. Any resemblance to real persons or companies is entirely coincidental.

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Fiserv Merchant Capture with Ranger Remote

Ranger Remote allows Ranger scanner drivers to work in Chrome, Firefox, and Edge browsers with Contemporary View. This is only available for merchant capture.

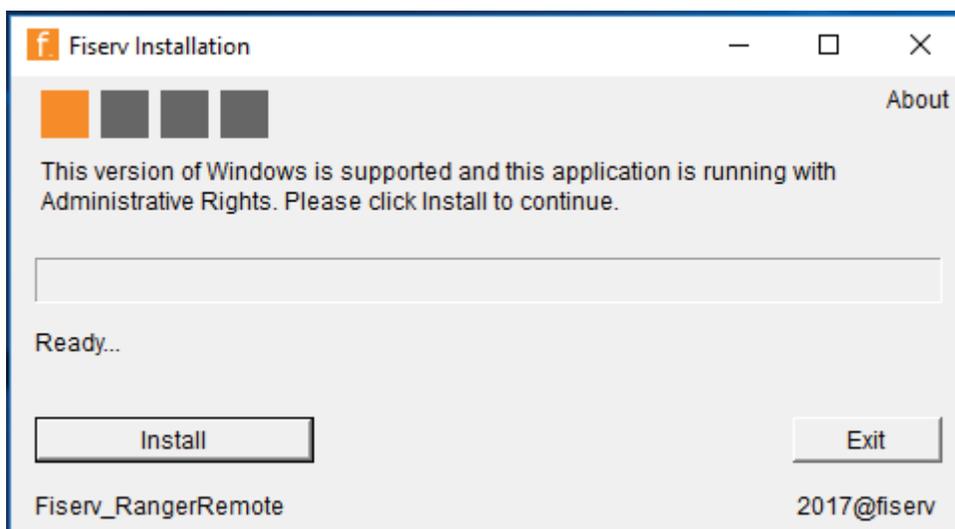
Before You Begin

- Make sure you have installed the Ranger scanner drivers for your model before attempting to use Ranger Remote.
- Even if you normally use Classic View, non-IE browsers will automatically load Contemporary View. Make sure you know how to use Contemporary View. You can contact your financial institution for documentation or training.

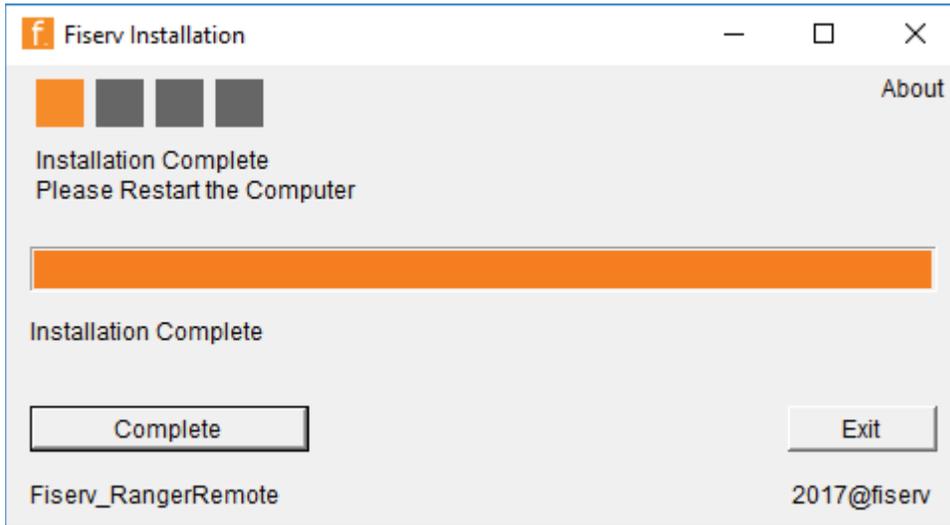
Install Ranger Remote

After logging into SCO Web Capture FTP, save the installation to the C: drive or desktop. Do not run the application directly from the FTP site.

NOTE: The file requires admin rights to run correctly, you may need to enter admin credentials.



Click **Install** to begin. The process may take a few minutes.

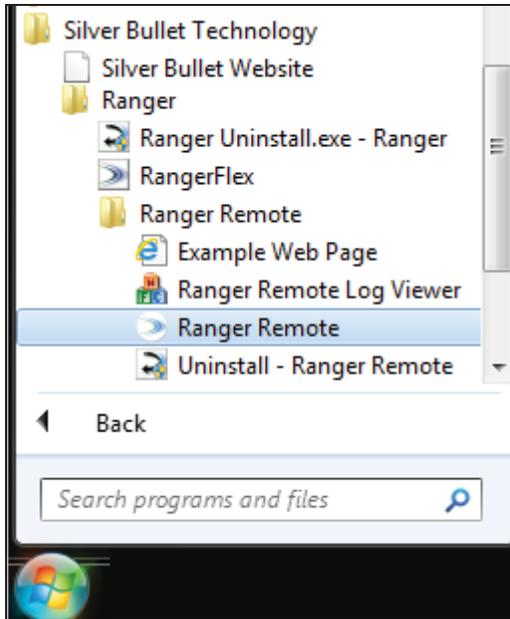


Once complete, click **Exit** to close the form.

Starting up Ranger Remote the First Time

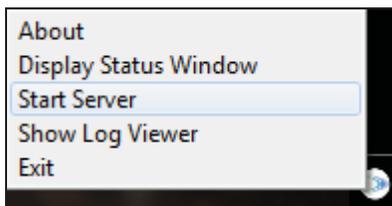
NOTE: These steps are only required right after installing Ranger Remote if it does not automatically start post-installation. The application will automatically start up when you log into Windows each time.

To launch Ranger Remote, go to **Start -> All Programs -> Silver Bullet Technology -> Ranger -> Ranger Remote** and start **Ranger Remote**.



An Icon  will appear in the bottom right taskbar.

Right click the icon and select **Start Server**.

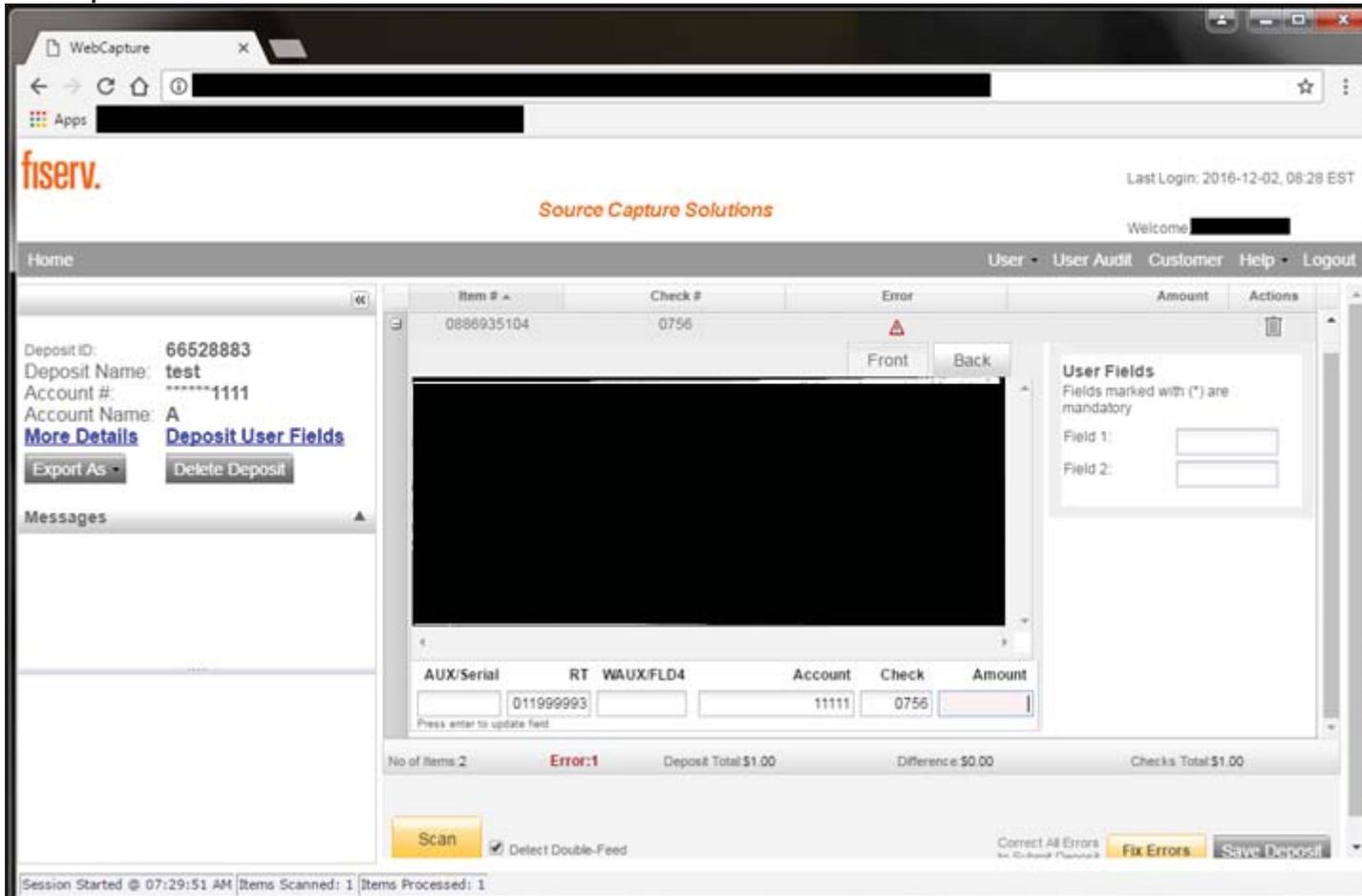


Using Ranger Remote

Once the application is loaded and the server started, log into Web Capture on Chrome, Firefox, or Edge browsers and scan like normal.

NOTE: We tested with default settings with these browsers but special settings may cause conflicts with the application.

WebCapture in native Chrome



WebCapture in native Firefox

WebCapture

Search

Home

Source Capture Solutions

Last Login: 2016-12-02, 08:29 EST

Welcome [redacted]

User • User Audit • Customer • Help • Logout

Item #	Check #	Error	Amount	Actions
0886936103	0756			

Front Back

Deposit ID: 66528885
Deposit Name: test
Account #: *****1111
Account Name: A
[More Details](#) [Deposit User Fields](#)
Export As Delete Deposit

Messages

AUX/Serial	RT	WAUX/FLD4	Account	Check	Amount
	011999993		11111	0756	

Press enter to update field

No of Items: 1 **Error: 1** Deposit Total: \$1.00 Difference: \$1.00 Checks Total: \$0.00

Session Started @ 07:35:46 AM | Items Scanned: 1 | Items Processed: 1

WebCapture in native Edge

WebCapture

← → ↻ [Redacted]

fiserv. Source Capture Solutions

Last Login: 2016-12-02, 09:29 EST
Welcome [Redacted]

Home User - User Audit Customer Help - Logout

Deposit ID: 66528888
Deposit Name: Edge Test
Account #: *****1111
Account Name: A
[More Details](#) [Deposit User Fields](#)
[Export As](#) [Delete Deposit](#)

Messages

Item #	Check #	Error	Amount	Actions
0006037629	1618		301.00	Front Back

User Fields
Fields marked with (*) are mandatory
Field 1:
Field 2:

AUX/Serial	RT	WAUX/FLD4	Account	Check	Amount
<input type="text"/>	031100160	<input type="text"/>	11111	0756	<input type="text"/>

Please enter to update field

No of Items 40 **Errors 6** Deposit Total \$2.00 Difference -\$84,258.85 Checks Total \$84,260.85

[Scan](#) Defect Double-Feed

Correct All Errors to Submit Deposit [Fix Errors](#) [Save Deposit](#)

Session Started @ 08:44:59 AM | Items Scanned: 40 | Items Processed: 40

Client Support

1-800-998-3478
Fax: 1-770-840-9140

Use the contact information above for client support Monday through Saturday 7:30 AM to Midnight Eastern Time. Please mention that you are an IP Enterprise Client and be prepared to give your name, Financial Institution name, location and your FI # with Fiserv.